HCAHPS Measure ID	HCAHPS Question
H_COMP_3_U_P	Patients who reported that they "Usually" received help as soon as they wanted
H_COMP_3_SN_P	Patients who reported that they "Sometimes" or "Never" received help as soon as they wanted
H_COMP_1_A_P	Patients who reported that their nurses "Always" communicated well
H_COMP_1_U_P	Patients who reported that their nurses "Usually" communicated well
H_COMP_1_SN_P	Patients who reported that their nurses "Sometimes" or "Never" communicated well
H_COMP_2_A_P	Patients who reported that their doctors "Always" communicated well
H_COMP_2_U_P	Patients who reported that their doctors "Usually" communicated well
H_COMP_2_SN_P	Patients who reported that their doctors "Sometimes" or "Never" communicated well
H_COMP_3_A_P	Patients who reported that they "Always" received help as soon as they wanted
H_COMP_4_A_P	Patients who reported that their pain was "Always" well controlled
H_COMP_4_U_P	Patients who reported that their pain was "Usually" well controlled
H_COMP_4_SN_P	Patients who reported that their pain was "Sometimes" or "Never" well controlled
H_COMP_2_SN_P H_COMP_3_A_P H_COMP_4_A_P H_COMP_4_U_P	Patients who reported that their doctors "Usually" communicated well Patients who reported that their doctors "Sometimes" or "Never" communicated well Patients who reported that they "Always" received help as soon as they wanted Patients who reported that their pain was "Always" well controlled Patients who reported that their pain was "Usually" well controlled Patients who reported that their pain was "Sometimes" or

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HCAHPS Answer Description	HCAHPS Answer Percent
Patients "usually" received help as soon as they wanted	23%
Patients "sometimes" or "never" received help as soon as they wanted	9%
Nurses "always" communicated well	79%
Nurses "usually" communicated well	17%
Nurses "sometimes" or "never" communicated well	4%
Doctors "always" communicated well	82%
Doctors "usually" communicated well	14%
Doctors "sometimes" or "never" communicated well	4%
Patients "always" received help as soon as they wanted	68%
Pain was "always" well controlled	71%
Pain was "usually" well controlled	22%
Pain was "sometimes" or "never" well controlled	7%

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Footnote	Measure Start Date	Measure End Date
	10/01/2012	09/30/2013
	10/01/2012	09/30/2013
	10/01/2012	09/30/2013
	10/01/2012	09/30/2013
	10/01/2012	09/30/2013
	10/01/2012	09/30/2013
	10/01/2012	09/30/2013
	10/01/2012	09/30/2013
	10/01/2012	09/30/2013
	10/01/2012	09/30/2013
	10/01/2012	09/30/2013
	10/01/2012	09/30/2013

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H_COMP_5_A_P	Patients who reported that staff "Always" explained about medicines before giving it to them
H_COMP_5_U_P	Patients who reported that staff "Usually" explained about medicines before giving it to them
H_COMP_5_SN_P	Patients who reported that staff "Sometimes" or "Never" explained about medicines before giving it to them
H_CLEAN_HSP_A_P	Patients who reported that their room and bathroom were "Always" clean
H_CLEAN_HSP_U_P	Patients who reported that their room and bathroom were "Usually" clean
H_CLEAN_HSP_SN_P	Patients who reported that their room and bathroom were "Sometimes" or "Never" clean
H_QUIET_HSP_A_P	Patients who reported that the area around their room was "Always" quiet at night
H_QUIET_HSP_U_P	Patients who reported that the area around their room was "Usually" quiet at night
H_QUIET_HSP_SN_P	Patients who reported that the area around their room was "Sometimes" or "Never" quiet at night
H_COMP_6_Y_P	Patients who reported that YES, they were given information about what to do during their recovery at home
H_COMP_6_N_P	Patients who reported that NO, they were not given information about what to do during their recovery at home
H_HSP_RATING_9_10	Patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)
H_HSP_RATING_7_8	Patients who gave their hospital a rating of 7 or 8 on a scale from 0 (lowest) to 10 (highest)

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Staff "always" explained	64%
Staff "usually" explained	18%
Staff "sometimes" or "never" explained	18%
Room was "always" clean	73%
Room was "usually" clean	19%
Room was "sometimes" or "never" clean	8%
"Always" quiet at night	61%
"Usually" quiet at night	29%
"Sometimes" or "never" quiet at night	10%
Yes, staff "did" give patients this information	85%
No, staff "did not" give patients this information	15%
Patients who gave a rating of "9" or "10" (high)	71%
Patients who gave a rating of "7" or "8" (medium)	21%

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01/2012	09/30/2013
01/2012	09/30/2013
01/2012	09/30/2013
01/2012	09/30/2013
01/2012	09/30/2013
01/2012	09/30/2013
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	01/2012 01/2012 01/2012 01/2012 01/2012 01/2012 01/2012 01/2012 01/2012 01/2012

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H_HSP_RATING_0_6	Patients who gave their hospital a rating of 6 or lower on a
	scale from 0 (lowest) to 10 (highest)
H_RECMND_DY	Patients who reported YES, they would definitely
	recommend the hospital
H_RECMND_PY	Patients who reported YES, they would probably
	recommend the hospital
H_RECMND_DN	Patients who reported NO, they would probably not or
	definitely not recommend the hospital

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10/01/2012	09/30/2013
10/01/2012	09/30/2013
10/01/2012	09/30/2013
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